



AWARDS

- **Citrix Certified Instructor of the Year 2015**
- **Citrix Partner Technical Expert Council 2013 – 2019**

CERTIFICATIONS (EXCERPT)

- **Citrix Certified Associate & Professional – Networking (CCA – APPDS & CCP - APPDS) 2008 – 2021**
- **Citrix Certified Expert – Networking (CCE – APPDS) 2018 – 2021**
- **Citrix Certified Administrator for all Citrix Products**
- **TOGAF® Certification Program “from 2015”**
- **PRINCE2 Practitioner**
- **ITIL® 4 Foundation Level**

CONTACT

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WHY ME?

An internationally recognised expert surveys, plans, documents and implements your IT projects with professionalism, commitment and initiative. Knowledge and long-term experience in dealing with IT infrastructures, people and processes qualify me for this. I assess your business needs, describe your IT services, create and document technical architectures, plan and implement solutions and ensure a smooth handover of your IT projects in the enterprise environment in Europe and worldwide. A partner with whom projects run according to plan and budget.

Trust in my knowledge, experience and expertise!

POTENTIAL ROLLS

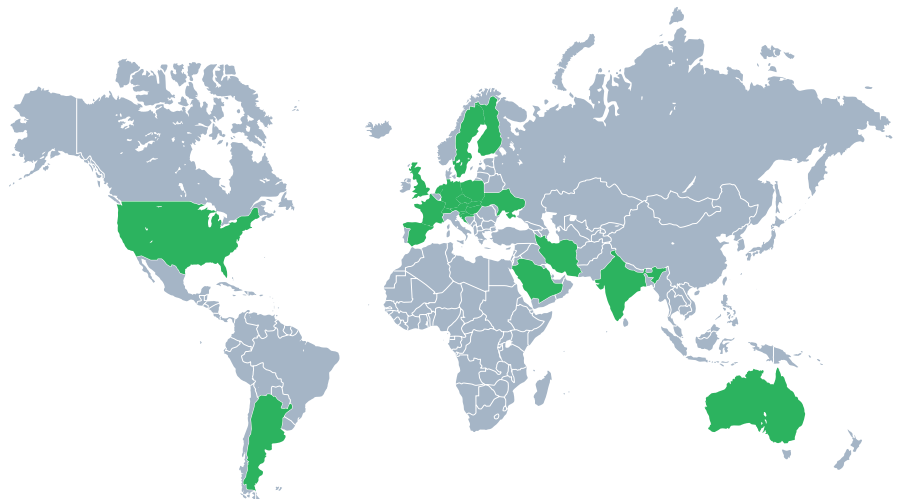
- **Technical Expert and Solution Architect**
Technical specialist and solution architect with main focus on IT infrastructure, cloud, Citrix ADC (formerly NetScaler), Citrix VDI, client and endpoint management.
- **Project Manager, Technical Project Manager, Project Coordinator**
PM for your IT projects; migration, transition, outsourcing, near/offshoring projects
- **Service Manager, Demand Manager, Demand Manager**
Identifying and describing the needs and project requirements of customers and partners, creating project definitions

CORE COMPETENCIES

- **Project, service and architecture creation**
Elicitation of customer needs, analysis of possibilities, written service and architecture creation
- **System set-up, optimisation and documentation**
Configuration, installation, integration and support for systems, servers and networks
- **Communication and personnel management**
Elicitation, preparation and comprehensible communication of complex, also technical, issues
Certified trainer (training experience > 1000 days)

INTERNATIONAL EXPERIENCE

Thanks to in-depth experience with (office) cultures on 5 continents, I am able to quickly adopt to international contexts and business worlds and cooperate effectively with local colleagues on site.



TOP-PROJECTS

2019 – 2021

SSL VPN and Application Delivery for Windows Applications - German Health Insurance

Creation of a Citrix application delivery and SSL VPN concept for over 19,500 users; planning and implementation of the project, technical implementation and migration to the outsourcer.

2009 – 2021

Application Delivery for Web Applications - Public Sector

Creation and implementation of a security concept for the delivery of more than 100 governmental web applications Web applications, planning, coordination and implementation of the project

2017

WAN Virtualisation and Optimisation - European Retailer

Design and implementation of WAN virtualisation for a large European retailer:
High availability of WAN links for over 200 shops

LANGUAGE SKILLS

german	Mother tongue	+++
english	Business-safe	+++
slovak	Business-safe	+++

PREVIOUS PROJECT LOCATIONS (EXTRACT)

Germany

Berlin, München, Hamburg, Frankfurt, Köln Düsseldorf, Hanover, Bremen, Dresden, Leipzig, Bonn, Mainz, Erfurt, Chemnitz, Ingolstadt, Ulm, Augsburg, Gross-Umstadt, Bonn, Wupperthal

Austria

Vienna, Graz, Salzburg, Bregenz, Eisenstadt, Klagenfurt, Sankt Pölten, Innsbruck, Wels, Höchst, Kennelbach, Wolfurt, Mattighofen, Schwechat, Mörbisch, Linz

Czech republic

Praha, Brno, Ostrava, Mohelnice

Hungary

Budapest, Győr

Switzerland

Zürich, Bern

Spain

Madrid, Valencia, Barcelona, Zaragoza

USA

Nashville, Atlanta, Orlando, Salt Lake City, Los Angeles

United Arab Emirates

Dubai, Sharjah, Abu Dhabi

Iran

Teheran, Isfahan, Shiraz

Saudi-Arabia

Riyadh, Jeddah

BUSINESS SECTORS

- Finance
- Automotive suppliers
- Insurance
- Public sector
- (regional, state, government)
- Healthcare
- Energy suppliers
- IT service providers
- System providers, managed service providers
- Law firms, tax consultants
- Production, industry
- Medical technology
- Non-governmental organisations

REFERENCES

- **Josef Jaritsch · Landesregierung Kärnten**
Head of Network Services and Security
- **Helmut Igl · Andriz AG**
Infrastructure Manager
- **Florian Köllich · DVT – Daten-Verarbeitung-Tirol GmbH**
Manager
- **Karol Csivre · Allianz – Slovenská poisťovňa**
Infrastructure Manager

EDUCATION

- **Award: Engineer** 1996
Wirtschaftskammer Österreich
- **Plastics Engineering** 1986 – 1991
TGM Wien

COMPETENCE MATRIX

Level: + Power User ++ Admin +++ Expert

Area	Competence/Detail	Level	Since	Last
Professional Skills and characteristics	Project organisation Incl. documentation, management	+++	2000	Today
	Solution Design Experience Technical conception and implementation	+++	2005	Today
	Human Resources Management Teams with up to 20 members, mainly international	+++	2005	Today
	Certified Trainer Experience: Mixrosoft, Citrix, VMware - over 1000 days	+++	2001	Today
	Creation and teaching of technical workshops	+++	2002	Today
	Technical documentation Creation of training and workshop materials, manuals	+++	2005	Today
	Architecture & Engineering	+++	2005	Today

TOOLKNOWLEDGE

Area	Competence/Detail	Level	Since	Last
Professional Skills and characteristics	Citrix ADC (NetScaler)	+++	2000	Today
	Citrix SD-WAN / Citrix Wan Virtualisation	+++	2005	Today
	Citrix Citrix ShareFile	+++	2005	Today
	Citrix Citrix Endpoint Management (Xenmobile)	++	2001	Today
	Citrix XenApp	++	2002	Today
	Citrix XenDesktop	++	2005	Today
	Citrix XenServer	++	2005	Today

TECHNOLOGY

Area	Level	Since	Last
Application Delivery, Web Application Delivery	+++	2000	Today
Reverse Proxy	+++	2006	Today
Federation Services (SAML, O-auth)	+++	2006	Today
Application-Level Firewalling	+++	2006	Today
Encryption (SSL) and Certificate management	+++	2015	Today
Microsoft-based Environments	+++	2006	Today
Server-based Computing	+++	2000	Today
FortiGate Firewall	+++	2012	Today
FortiAP Wireless Access Points	+++	2014	Today
FortiSwitch Ethernet LAN Switches	+++	2015	Today
Virtualisation (Client, Server, Software)	++	1996	Today
Security	++	2000	Today
Enterprise Mobility Management Solutions	+++	2000	Today
Software sales and system management	+++	2004	Today
Enterprise Mobility Management Solutions	+++	2012	Today

CERTIFICATIONES

Area	Level	Since	Last
TOGAF	TOGAF 9.1 certified	2014	Today
PRINCE2	PRINCE2 Foundation und Practitioner	2019	Today
Citrix	Citrix Certified Instructor (CCI) Networking	2007	Today
	Certified Trainer (CCI)	2006	Today
	Citrix NetScaler SD-WAN Certified	2007	2020
	Citrix Certified Associate - App delivery and Security	2014	Today
	Citrix Certified Professional - App delivery and Security	2013	Today
	Citrix Certified Expert - App delivery and Security	2018	Today
	Certified Specialist – Networking	2017	2020
	Certified Integration Architect (CCIA)	2007	2012
	Citrix Certified Instructor (CCI)V-Apps and Desktops (XenApp, XenDesktop)	2006	2012
	Certified Administrator (CCA) Xen Server	2008	2010
	Certified Enterprise Administrator (CCEA)	2003	2006
	Certified Advanced Administrator (CCAA) XenApp	2009	Today
	Certified Enterprise Engineer for virtualization (CCEE)	2012	2015
	Microsoft	Certified Trainer	2002
Certified System Engineer (MCSE)		2003	2009
Certified Systems Administrator (MCSA)		2002	2009
VMware	Certified Professional	2002	
	On Prem Installation Permission von Workspace ONE	2018	Today

SATISFIED CUSTOMER

PROFESSIONEL HISTORY

Service Management, Architecturing and Solution Design

June 2020 – June 2022

Client	Supplier Car Industry
Tasks	<p>Creation of an application delivery concept for virtual desktops for over 20,000 XenApp and Xen desktop users, planning and implementation of the project and technical implementation.</p> <p>Creation and implementation of a multi-appliance service delivery concept, integration of several XenApp farms with multiple clients, creation of a multi factor authentication concept for the IT services provider and its clients, creation of an operations and support concept.</p>
Project environment	<ul style="list-style-type: none"> • Citrix NetScaler SDX 14020 • Windows 2012/2016 Server • Active Directory • Igel Thin Clients Citrix XenDesktop • Citrix XenApp • VMware GSX/ESX

APPLICATION DEPLOYMENT FOR WINDOWS APPLICATIONS

SEP 2017 – APR 2019

Client	Service provider for social insurance
Tasks	<p>Creation of an application delivery concept for virtual desktops for more than 20,000 XenApp and Xen desktop users, planning and implementation of the project and technical implementation.</p> <p>Creation and implementation of a multi-appliance service delivery concept, integration of several XenApp farms with multiple clients, creation of a multi factor authentication concept for the IT services provider and its clients, creation of an operations and support concept.</p>
Project environment	<ul style="list-style-type: none"> • Citrix NetScaler SDX 14020 • Windows 2012/2016 Server • Active Directory • Igel Thin Clients Citrix XenDesktop • Citrix XenApp • VMware GSX/ESX

APPLICATION DELIVERY FOR WEB-APPLICATIONS

2009 – Today

Client	public sector
Tasks	<p>Creation and implementation of a security concept for the delivery of more than 00 national web applications. Planning, coordination and implementation of the project.</p> <p>Validity check for the project with the help of third-party providers. Development and implementation of an application delivery concept for web applications for high availability and performance. Improvement of this infrastructure over several years, creation of operating manuals.</p>
Project environment	<ul style="list-style-type: none"> • Citrix NetScaler SDX 14020 • Citrix NetScaler MPX • Citrix NetScaler VPX • Geotrust • Microsoft AD • Microsoft Certificate Services • Secure Labs • Qualys Information Security and Compliance • Microsoft IIS • Apache • Palo Alto

APPLICATION DELIVERY STRATEGY

2017

Client	Transport and logistics industry
Tasks	<p>Design and implementation of an application delivery strategy:</p> <ul style="list-style-type: none"> - Multiple SDX Service Delivery Appliances - Moderation (SAML) for multiple service providers - Change Management - Delivery services for enterprise mobility - Certificate-based authentication for multiple clients - SSO via Kerberos Constrained Delegation and others
Project environment	<ul style="list-style-type: none"> • Citrix NetScaler SDX • Microsoft AD • Microsoft NAP • Microsoft Certificate Services • SSL Labs • Qualys Information Security and Compliance

WAN VIRTUALISATION AND OPTIMISATION
2009 – 2018

Client	Retailer
Tasks	Design and implementation of WAN virtualisation for a large European retailer: High availability of WAN links for over 220 shops, all WAN links active simultaneously. Increase of WAN performance for all users.
Project environment	<ul style="list-style-type: none"> • Citrix NetScaler SDX • Microsoft AD • Microsoft NAP • Microsoft Certificate Services • SSL Labs • Qualys Information Security and Compliance

INFRASTRUKTUR-ERRICHTUNG
2010 – 2011

Client	Bank
Tasks	<p>Technical conception of a platform for the provisioning of applications for server-based computing through VMware ESX and XenApp/XenDesktop.</p> <ul style="list-style-type: none"> - Infrastructure design - Implementation and project coordination - Coordination of several teams - IT architecture consulting - Technical consulting - Preparation of technical documentation - Rollout coordination for client devices - Development of disaster recovery concepts - Implementation of workshops - Implementation of server infrastructures - Onsite integration - Coordination of international branches (e.g. Ukraine, Poland, Russia)
Project environment	<ul style="list-style-type: none"> • Windows 2003/2008 Server • Active Directory • Windows XP • Citrix XenApp 5 • Citrix XenDesktop • Citrix NetScaler • Citrix Provisioning Services • VMware ESX 4.1 • AppSense • Thinprint • IGEL UMS • HP EVA

TRAINING, SERVICES
2004 – 2009

Occupational form	Independent
Description	Certified trainer for Citrix, VMware and Microsoft trainings